

Frequently asked questions

- **I am a member will I get my birthday party for free or at a discount?**
Annual membership includes admission to Belfast Zoo for one year. However, this does not include Party Animals packages which are a special package price.
- **I want to book a birthday party for a child under 3.**
Children aged under 3 enjoy free entry to Belfast Zoo. We recommend that they return to the Zoo for their Party Animals birthday when they are old enough to enjoy the additional benefits of a paid package.
- **I want to book a birthday party for a child aged 13 or older.**
Our current Party Animals birthday packages are suitable for children aged 3 to 12. We recommend that children aged 13 or older check out our Animal experiences or Junior Keeper for a Day which allow them to get closer to the zoo's wildlife, giving a memorable experience. For further information click here: <http://www.belfastzoo.co.uk/get-involved/animalexperiences/animal-experiences.aspx>
- **When can I book a Party Animals birthday package?**
We offer Party Animals packages on every day we are open (except Good Friday, Easter Saturday – Tuesday, Bank Holiday weekends and special event dates), however these are subject to availability.
- **I want to bring my own food.**
Our Party Animals packages include tasty lunch provided in our on-site Lion's Den restaurant. The price is inclusive of the catering cost. You can bring your own party cake for consumption in the Lion's Den after your lunch. You can bring other food items that can be consumed outside of the Lion's Den.
- **Can I get a guided tour as part of the package?**
Our current Party Animals packages do not include a guided tour as an option, however this is something we may look at offering in future. Check our website for any updates regarding additions to our Party Animals packages.
- **What if my group arrives late?**
We ask that you ensure your group arrives to lunch in the Lion's Den promptly by 11.30am as the party area is hired only for the period 11.30am until 12.30pm.
- **Can I book an Animal Experience for the birthday boy or girl on the same day?**
Absolutely and we encourage this to make their special day even more memorable. Please note that there are age restrictions on Animal Experiences and they are available on selected days and set times. Bookings are subject to availability. For further information click here: <http://www.belfastzoo.co.uk/get-involved/animalexperiences/animal-experiences.aspx>
- **A member of my party has a disability- how will the experience work for them?**
Please inform us of any disability requirements in advance of booking. Every effort is made to ensure that we can accommodate guests with disabilities or learning requirements however this may not always be possible.
- **Is admission price included in the birthday party price?**
No the birthday party price does not include admission, and must be purchased in addition to the party price.